

Kumusta!

Hello! We are glad you are here.

Your next chapter starts with a place to call home.

YOUR FILHOME STUDENT HANDBOOK



From your first search to move-in day

A new term brings plenty to think about. Finding a home should feel clearer, not more complicated. This guide helps you compare places, understand the booking steps and keep the important details together.

01**Settle in online**

Confirm your email and complete your account.

02**Find your fit**

Compare homes, costs and campus locations.

03**Make it yours**

Follow the lease and payment steps, then prepare to move.

Start with a clear picture

Before you browse, write down your preferred move-in date, monthly budget and must-have features. Think about the journey to campus, who you might share with, and which costs you need the host to explain.



A few clear steps. A more confident start.

1

Make your account ready

Confirm the link in your welcome email, then sign in and complete your contact details. Upload a clear, valid student ID through the verification page. If changes are requested, follow the dashboard guidance and upload a better copy.

2

Compare homes with confidence

Filter by school or location. Open the full photo gallery and read the facilities, rules, rent and deposit. Use the map and campus distances as a planning aid; check the route that suits your transport and timetable.

3

Follow the booking journey

Send a request for your chosen property. After acceptance, read the lease carefully and follow the signing steps. The payment stage comes after the lease workflow. A request alone does not mean your stay is confirmed.

GOOD TO KNOW

A place can look lovely and still be the wrong fit. Compare the full monthly cost and your everyday routine, not just the cover photo.

Know what you are paying

The initial checkout combines the stated security deposit and first month rent. Deposits are recorded separately from rent. Read the lease for the terms that apply to your stay; do not assume a deposit is a final rent payment.

Keep the property title, agreed dates and payment reference together. They make a follow-up much easier.



You have got this.

Here are the details people often want to check before moving on.

Where is my lease copy?

Open Account in your dashboard and look for My lease copies. You can download the HTML copy or open it and use your browser to print or save as PDF. The stored signature record is included.

What if the booking is still waiting?

Check the status in your dashboard. There may still be a host decision, a signature or a payment step to complete. Use the stated workflow rather than assuming a payment or request has finished.

Where can I get help?

Use Support while signed in as a student. Include the property or booking reference and a short description of what happened. Never include your password or full payment-card details.

Your move-in checklist

- ☐ Confirm the booking status and arrival arrangements.
- ☐ Check what to bring and what the property provides.
- ☐ Save your lease copy and payment references.
- ☐ Keep host contact details and useful messages handy.

Ready to find your place?

Start with your priorities, compare a few homes, then take the next step from your dashboard.

[Explore homes](#)

Salamat sa pagiging bahagi ng Filhome.

Thank you for being part of Filhome.